

# WAKAKO NISHIMURA-ANDERSON

UX DESIGNER

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## PROFILE

I am a human-centered designer focused on building products from a place of empathy and research. I have a background in both design and engineering that help me understand how to create beautiful products and create an atmosphere where empathy is at the forefront on how we collaborate.

## SKILLS

I have experience collaborating with agile teams to brainstorm, ideate and *whiteboard* concepts. I can design varying levels of *wireframes* and enjoy *prototyping* concepts. I have a background in *engineering* and *front-end development* and enjoy creating strong foundations with the engineers I collaborate with.

## TOOLBOX

- Figma
- Sketch
- Illustrator
- Photoshop
- Invision
- Miro
- HTML, CSS & JavaScript, jQuery, Bootstrap

## EDUCATION & CERTIFICATION

University of Minnesota Boot Camp

- UX/UI Design

North Hennepin Community College

- A.S. Computer Science
- Application Programming Certification
- Object-Oriented Programming Certification

Interaction Design Foundation

- User Experience

## WORK EXPERIENCE

### Product Designer

May 2020 - Present

Target  
Minneapolis, MN

- Design enterprise applications, bridging the gap between Target team members, vendors and suppliers.
- Conduct end-to-end design solutions using lean/agile methodologies to create seamless experiences for our enterprise vendor profile system.
- Collaborate with our product managers, engineering team, stakeholders, and other designers to ensure our vendors are able to set up their shipping and manufacturing locations within our system.

### Engineer

June 2016 - May 2020

Target  
Minneapolis, MN

- Proactively delivered software automation to improve the recoverability, availability, scalability, latency, and efficiency of products
- Coordinated with multiple onshore and offshore partners to identify trending issues, perform root cause analysis, and implement fixes.
- Created and maintained technical support documentation utilized for troubleshooting and training.

### Process Analyst

May 2014 - June 2016

Target  
Minneapolis, MN

- Facilitated communication between product managers and financial analysts during the technology funding process.
- Ensured resource availability and allocated them to IT projects.
- Collaborated with stakeholders in defining project scopes and objectives to ensure technical feasibility and accountability.

### Special Care Team Specialist

September 2010 - May 2014

Target  
Minneapolis, MN

- Developed and supported process documents to proactively monitor all overdue incidents and drive towards resolution.
- Created and edited technical troubleshooting articles for first level technical support.
- Created process for technology support partnership between second level and first level support partners.
- Developed and owned disaster recovery processes to assist stores in the shutdown process.